



Wartburg

2017 Annual Report

Innovation that Powers Quality Care, Creativity and Joy



Wartburg's Mission

Wartburg provides ministries of healing and hope through comprehensive services that nurture body, mind and spirit.



Wartburg



2017 Highlights



March 29
Westchester
Business Expo



May 11
Essentials
of Estate
Planning
Seminar

May 23
Adult Day
Services
Gospel Show



February 14
Volunteer
Recognition Event



April 19
Passavant
Society
Luncheon

May 12
Adult Day
Services
Mother's Day
Fashion Show

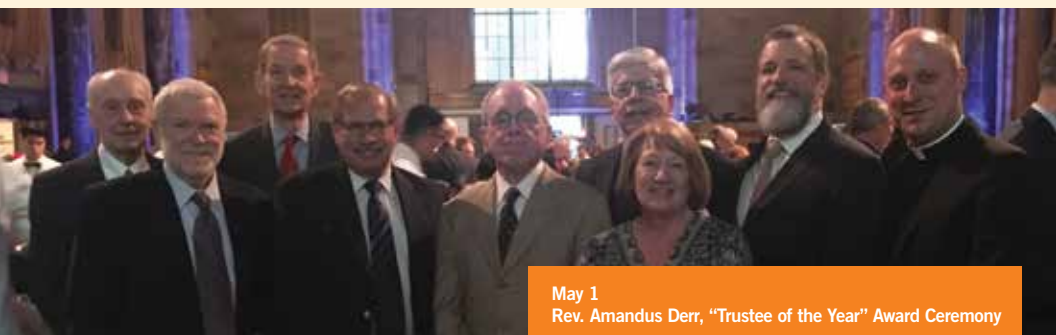


March 29
Employee Service
Award Luncheon
Honors Over 900
Years of Service



April 25
LeadingAge
New York
IGNITE
Leadership
Academy

May 23
Bronxville High School
Service Day



May 1
Rev. Amandus Derr, "Trustee of the Year" Award Ceremony



May 21
Service of Prayer and Remembrance –
A Celebration of Life and Blessing of Legacy Gifts

June 6
Mount Vernon
Inaugural
Non-Profit
Summit



April 29
Larry and
Shonda's Wedding at
the Wartburg Chapel
*Larry is a former
orphan of Wartburg*



May 16
One Heart,
One Voice
Choir Concert



2017 Highlights



July 30
Car and Motorcycle Show



June 15
Jazz in
June Gala



September 23
Fall Festival



Wartburg



November 2
Long Term Care Seminar

November 17
Audrey Bonds,
Wartburg Volunteer
and 2017 Westchester
Senior Citizens Hall of
Fame Awardee



November 5
Chapel Icon
Dedication



December 9
Creative Aging Winter/Spring Concerts



November 7
Spiritual Care Training Completion Ceremony



2017
Drawn and Gifted from Charles
Panzer, Former Wartburg Orphan



December 19
Adult Day Services Improv Show



Welcome!

Dear Wartburg Family,

Research shows that Americans are now living longer than ever before. This fact has profound implications for Wartburg and the people we serve. As medical treatments continue to advance, we are similarly working to advance the care and programs we provide – ensuring all members of our aging population have access to fulfilling activities, a welcoming social environment and the independence and compassion they so richly deserve. It is our goal to continue to be a leader in providing comprehensive services and knowledgeable, innovative and dependable care to all those who enter our doors.

In 2017, we joined forces with the Institute for Music and Neurologic Function (IMNF), a leader in music therapy, neuroscience, research and training. IMNF's presence on Wartburg's campus allows us to provide innovative music therapy programs that further enhance Wartburg's award-winning Creative Aging & Lifelong Learning program. Through these distinctive alliances, Wartburg is ensuring that our seniors' lives are enriched with quality care, creativity and joy.

Your continued support ensures Wartburg will be able to carry on our mission for years to come and persist in providing the best care possible for you and your loved ones for generations to come.



Staff development is vital to providing the best care.

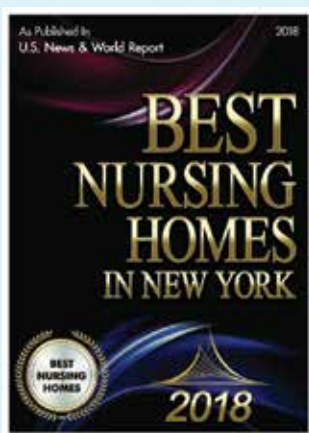
We also remain committed to the development of our staff, which is vital to our ability to provide essential care to those we serve. We are thrilled to have received funding that will allow us to provide ongoing staff training through an Advanced Training Lab. This lab will feature an interactive classroom equipped with the latest technology, desktops, tablets, computers and simulation mannequins that will enable our nursing staff to interact in a simulated clinical environment using state-of-the-art technology to remain on the forefront of innovative care.

Your continued support ensures Wartburg will be able to carry on our mission and continue to provide the best care possible for you or your loved ones for generations to come.

Sincerely,

David J. Gentner, Ed.D.
President & CEO

Wartburg Skilled Nursing Facility



- Wartburg's Skilled Nursing Facility provides long-term care for 160 patients, including 40 patients in a specialized Alzheimer's/dementia neighborhood.
- **U.S. News & World Report** named Wartburg one of the "**Best Nursing Homes in New York State**" for the eighth consecutive year in 2018.
- Wartburg's experienced care team works closely with residents and their loved ones to create an individualized care plan to meet their specific needs.
- Each care team may include a physician, psychiatrist, dentist, ophthalmologist, audiologist, speech pathologist, licensed nutritionist and social worker.
- Innovative and traditional treatments allow the dedicated staff to provide compassionate care that ensures every resident lives their best life.



Families enjoy the serenity of Wartburg's outdoor areas when they visit their loved one.

Meet the Mirra Family

Tom Mirra grew up with his family just three minutes from Wartburg. His mother, Nancy Mirra, was a pillar in the community, working for many years in the Westchester County school system. In 2012, Nancy had an accident that left her with a brain bleed and eventually put her in a coma.



Nancy enjoys the beat of her drum.

"The team was there for Mom every step of the way as she recovered."

– **Tom Mirra,**
Son of Nursing Home Resident

With Nancy unable to return home and in need of constant medical attention, Tom and his siblings were grateful to entrust their mother's care to the Skilled Nursing Facility at Wartburg. In her new home, Nancy was surrounded by caring professionals who created a custom care plan to meet her specific needs.

"The team was there for Mom every step of the way as she recovered," Tom explained. The doctors, therapists, nurses and aides each cared for Nancy as she slowly learned how to walk, speak and swallow again.

When Nancy began to face the challenges of dementia, Wartburg's team was able to provide her with a new level of care. Tom and his family were relieved that Wartburg would continue to change with, and provide for, their mother's every need as she aged – all in a safe, caring and stimulating environment. Maureen Kakos, Tom's sister, described the Wartburg staff that cares for their mom as "FAMILY!"

Nancy has been a part of the Wartburg family for almost six years and remains engaged and living her best life thanks to regular participation in African drumming, the chime choir and the myriad of arts and recreational activities Wartburg offers. "I try to get to drumming on Friday," says Tom, who enjoys seeing the smiles that light up his mom's and other residents' faces as they drum.

Though Tom is just one of many people who rely on Wartburg to care for their loved one, his situation is a shining example of the difference that personalized care can make. To this day, he and his siblings feel immense gratitude and appreciation for the staff members who continue to impact their mother's life in positive ways.



Tom and Nancy enjoy Sunday Services at the Wartburg Chapel.

Independent Living



Wartburg residents enjoy a variety of daily activities and community outings.

Living independently at Wartburg offers the comforts of a retirement community on a rental basis, in a secure gated, community. There are no entrance fees or long-term commitments. Comforts include;

- Scheduled transportation locally within 10 miles
- 34 acres of beautifully landscaped grounds
- Pet friendly
- Convenient assigned parking
- Ecumenical services for all faiths available
- Daily activities and community outings

LOHMAN VILLAGE:

31 one- and two-bedroom step-free cottages with a sustainable outdoor living space and;

- Screened-in porch
- Monthly housekeeping
- Exclusive use of a Private Clubhouse and Fitness Center
- Washer and dryer in each cottage
- Lunch prepared by our executive chef trained by the Culinary Institute of America
- Emergency Response System
- Convenient assigned parking

FRIEDRICHS RESIDENCE:

61 studio and one-bedroom apartments in an elevator building featuring;

- Community room
- Laundry on each floor
- State-of-the-art Fitness Center
- Library
- Convenient assigned parking

"I have seen some tenants cooking for other tenants or taking them to the store or bank. I have seen them laugh together at our annual BBQ and holiday party, line dance together on Mondays and check on each other when the weather was bad. It warms my heart to see a building become a place of contentment for so many seniors."

– Janet Palazzolo,

Vice President of Residential and Home Care Services and Wartburg staff member for over 14 years.



Wartburg offers a place to call home.

Meet Elinor Anita Ranieri



Elinor Anita Ranieri lived with her family in Yonkers for over 50 years. At age 85, however, she left her home for Friedrichs Affordable Senior Housing. Elinor found a comfortable one-bedroom apartment along with a community that allowed her to be as sociable as she wished.

Janet Palazzolo, Vice President of Residential and Home Care Services and Wartburg staff member for more than 14 years (whom Elinor delightfully describes as someone who “makes you feel like family”), has great affection for the residents of Friedrichs.

“I have seen some tenants cooking for other tenants or taking them to the store or bank,” she says. “I have seen them laugh together at our annual BBQ and holiday party, line dance together on Mondays and check on each other when the weather was bad.”

As a Friedrichs resident, Elinor has priority access to other services like Home Care. Her Wartburg home health aide comes every morning, Monday through Friday, and is able to alert the family of any concerns, care for housekeeping needs, manage her medication and provide companionship, for which Elinor is deeply appreciative.

All in all, the comfortable amenities, friendly community and helpful support at Friedrichs serve to create a warm and welcoming place to live – both for Elinor and all the other residents who are grateful to call Friedrichs home.

“I am fortunate to have my mother, Elinor Ranieri, reside here and enjoy the benefits, including her clean and safe affordable rental apartment and the ability to utilize the home health care services they offer. She has grown very close to her home health aide and it gives our family comfort to know she is being so well cared for.”

– **Robert Ranieri,**
Son of Elinor Ranieri and
Wartburg Board Member

Home Care Services



Families find comfort in having their loved one cared for by experienced staff.

Wartburg provides Home Care Services for the residents of Wartburg, Westchester and the Bronx.

- Home Health Aides to support medical needs
- Patient Care Aides to support activities of daily living
- Nursing
- Companions
- Social Work
- Occupational Therapy
- Physical Therapy
- Speech Pathology Services
- Cooking
- Assistance with activities of daily living including medication management and bathing

Institute for Music and Neurologic Function

In 2017, Wartburg partnered with the Institute of Music and Neurologic Function (IMNF), a leader in music therapy, neuroscience, research and training. IMNF is world-renowned for using music in specific ways to help individuals with neurological issues learn to move better, remember more and even regain speech. With the unique power to heal, rehabilitate and inspire, Wartburg, in partnership with the IMNF, expanded its music therapy program to its residents, Adult Day Services registrants and rehabilitation patients, particularly those with neurologic issues – a population who has been clinically shown to receive significant benefits from this type of arts-based therapy.

IMNF provides the same benefits to all ages in the surrounding communities. It offers individualized, one-on-one music therapy sessions to those living with neurological issues such as aphasia, Parkinson's disease, Alzheimer's disease and dementia, as well as children with developmental needs, in Wartburg's Outpatient Rehabilitation Center. IMNF also offers a weekly "Healing Music" program for veterans with traumatic brain injury and other neurological challenges as well as Post Traumatic Stress Disorder.

With help from innovative technology developed by Biodex Medical Systems, Inc., IMNF is researching the impact of music therapy on gait rehabilitation for improved mobility in persons with Parkinson's disease.

Through its "Music Therapy Professional Practice," IMNF offers professional consultations and program advisement on the use of music therapy in the treatment and rehabilitation of a broad spectrum of neurological conditions and also shares its expertise through workshops on new music therapy advances and protocols that have been proven to be effective for specific disorders. Wartburg is honored to bring IMNF's vast knowledge and benefits to its residents and clients.

To learn more about
IMNF visit IMNF.org



*Enjoying music and
its many benefits.*

Adult Day Services Center

Wartburg's Adult Day Services Center offers both medical and social models of care. The social model provides interaction with peers and opportunities for meaningful activities while the medical program is designed for those who need nursing or therapy interventions and medication administration – including those with Alzheimer's disease or dementia, individuals with developmental and physical disabilities, or people recovering from injury or illness. The Adult Day Services Center offers round-trip transportation and a full spectrum of services including on-site psychological, podiatry and pain management services; dementia-specific care; a full daily calendar of activities tailored to the cognitive and mobility issues of registrants; spiritual care; live entertainment; community trips; and personal grooming services, including a whirlpool bath and full beauty salon. There are designated treatment rooms, general activity rooms, a music therapy studio, physical therapy space and an outdoor patio complete with a shaded trellis.

Meet Teresa Neal

In 2017, Teresa Neal suffered a fall that left her in need of rehabilitative therapy. She was diagnosed with blood clots and later discovered she also had a fractured hip. In both cases, she relied on Wartburg to help her recuperate and heal. Though she had the support of family to care for her at home, Teresa, who enjoys staying active, felt it was paramount to be in an environment that focused on maximizing her independence with an intensive, customized treatment plan for a speedy recovery.

“When you are unable to do simple things, like take a shower, it is extremely helpful to have someone help you to maneuver.”

– Teresa Neal

Former Rehabilitation Patient

Through Wartburg’s inpatient sub-acute rehabilitation program, Teresa enjoyed a comfortable setting (thanks to a private room and bathroom), while experiencing the safety of having a helping hand available when she needed it. “When you are unable to do simple things, like take a shower, it is extremely helpful to have someone help you to maneuver,” Teresa said.

During her healing process, Teresa benefited greatly from Wartburg’s “next step home apartment,” a model kitchen, bedroom, bathroom, living room and laundry room that allowed her to practice basic tasks in preparation for her return home. One of her greatest accomplishments while in inpatient care was raising her leg over the lip of the tub in the “next step home” practice bath – an incredible achievement, as anyone who has experienced mobility issues can attest!

Once prepared to return home, Teresa again relied on Wartburg – this time for outpatient rehabilitation. She was familiar with the compassionate, experienced and professional care provided by Wartburg’s staff and was confident that her transition home would be seamless.

As Teresa graduated from a walker to a cane – and then finally began walking up and down stairs independently – she found herself quickly rebuilding her muscles and returning to her active lifestyle. Wartburg, and the staff members who dedicated themselves to Teresa’s recovery, are incredibly proud to have played a role in her inspiring journey.

Teresa Neal confidently returns to her active life after rehabilitation at Wartburg.



Wartburg’s team finds great reward in the milestones reached by our rehabilitation patients.

Rehabilitation

- 24/7 dedicated nursing staff
- Physical therapists to restore strength, functional mobility and balance
- Occupational therapists to improve function in activities of daily living
- Speech-language pathologists to address speech, language and swallowing impairments
- Pain management specialists to provide non-pharmacological relief treatments such as acupuncture and electrical stimulation
- Social workers to advocate for specific needs and arrange services for after discharge
- Dietitians to assess nutritional needs to support recovery
- Pastoral care staff to offer spiritual care and support during recovery

Spiritual Care Visitors

As part of Wartburg's commitment to nurture the spirit of the community, Wartburg Spiritual Care Visitors are trained to support the pastoral care team on campus. Volunteers attend an eight-week training that focuses on faith sharing, communication skills, aging and illness issues, interactive exercises, discernment and grief. After completing the training, Spiritual Care Visitors are assigned residents with whom they meet regularly, and are guided and supervised by Rev. Carol Fryer, Wartburg Director of Spiritual Care and Church Relations.

To become a Spiritual Care Visitor please contact Rev. Carol Fryer at 914-513-5162 or cfryer@wartburg.org.



Gifts that Honor and Remember

Naming opportunities at Wartburg allow supporters to memorialize a loved one or honor a family member, friend or business. You can also recognize the commitment of a Wartburg staff member through our Angels Among Us program. Naming opportunities throughout the beautiful 34-acre campus include engraved bricks, benches, trees, serenity gardens, nurse's stations, patient rooms and other areas in our residential facilities, as well as larger opportunities to name buildings around campus. These gifts not only offer a place for your loved one in perpetuity but are also a gift from the heart that ensures Wartburg can continue its mission to nurture the body, mind and spirit. All memorial gifts are blessed at a Service of Prayer and Remembrance and Dedication Ceremony each spring.



Rev. Carol Fryer leads the spiritual care team that provides comfort to Wartburg's Community.

Council for Creative Aging & Lifelong Learning

Wartburg's award-winning, internationally recognized arts-based therapy program promotes increased emotional health, social engagement and lifelong learning for seniors entrusted to its care.

- Painting
- Poetry
- Quilting
- Creative writing
- Puppet-making
- Dance movement therapy
- Improvisation
- Computer technology
- Music therapy



By leveraging existing resources and a skilled volunteer network, seniors are afforded the opportunity to learn new skills, share lifetime experiences, build self-esteem and remain creatively challenged in their later years. Wartburg keeps the oldest members of the community active in a safe and caring environment, while fostering new relationships with peers, caregivers, family and members of the community.

These programs are not always reimbursable by insurance, therefore Wartburg relies on the generosity of individuals, corporations and foundations to support the Creative Aging & Lifelong Learning program.



Treasured Volunteer, James "Bujo" Williams, helps an artist discover a new passion.

CONNECTING WITH THE COMMUNITY

In 2017, Wartburg introduced its Creative Aging program to its neighbors through collaboration with the Pelham Arts Center (PAC). Local Seniors had a choice of an 11 week improv or scrap booking class provided by Wartburg and held at PAC. The improv class performed both at Wartburg and PAC at the conclusion of the class. This program was generously funded by the Westchester Community Fund.

THANK YOU

TO WARTBURG'S COMMUNITY PARTNERS FOR THEIR SUPPORT

100 Words of Wisdom ■ Adaptive Design Association ■ Alpha Baptist Church ■ Alzheimer's Association Hudson Valley NY Chapter ■ Arts in Mission ■ Backyard Sports ■ Bathesda Baptist Church of New Rochelle ■ Big Apple Training ■ Boys and Girls Club of Mount Vernon ■ Bronx Chorus ■ Bronxville High School ■ Church of Saint Joseph ■ Clay Art Center ■ College of Mount Saint Vincent ■ College of New Rochelle ■ College of Westchester ■ Community Fund of Bronxville, Eastchester and Tuckahoe, Inc. ■ Concordia College ■ Concordia Conservatory ■ Dominican College ■ Eastchester High School ■ Edinboro University ■ Iona College ■ Iona Prep ■ Johnson and Wales University ■ Junior League of Pelham ■ Fordham University ■ Greater Deliverance Church ■ Lehman College of The City University of New York ■ Lifetime Arts ■ Lincoln Academy ■ Mercy College ■ Monroe College ■ Mount Saint Michael Academy ■ Mount Vernon High School ■ Mount Vernon School of Music ■ Mount Vernon Youth Bureau ■ My Makeover Mission ■ New Rochelle High School ■ New York University ■ Pace University ■ Pelham Art Center ■ Pelham Memorial High School ■ Pratt ■ Sarah Lawrence College ■ Sassy Sages Line Dancers ■ Southern Westchester BOCES ■ St. Vladimir's College ■ State University of Stony Brook ■ School of the Holy Child ■ State University of New York at Purchase ■ The Future Society, Inc. ■ The Links, Inc., Westchester County (NY) Chapter ■ The Ursuline School ■ Thrivent Financial ■ Tree O'Donnell ■ Tuckahoe High School ■ Village Lutheran Church and The Chapel School ■ Wartburg Quilters ■ Westchester Community College ■ Westchester Community Foundation ■ Westchester Educational Opportunity Center ■ Westhab ■ Yonkers High School ■ Youth Shelter of Westchester

Jazz in June Gala



On June 15, 2017, Wartburg's 5th annual Jazz in June – A Wartburg Celebration of Arts and Music gala was held at the Surf Club on the Sound in New Rochelle, NY. Together, nearly 340 guests and 40 sponsors and devoted patrons raised over \$210,000. The gala included a special musical performance by four-time Grammy-nominated jazz guitarist, Stanley Jordan.

The celebration honored Village Lutheran Church and The Chapel School, Dr. Devang M. Davé, The Links, Inc. Westchester County (NY) Chapter and the Institute for Music and Neurologic Function (IMNF).

"It was truly an honor for the Institute for Music and Neurologic Function to be recognized at the Jazz in June gala, especially as we begin to collaborate with Wartburg on several initiatives. The gala was a wonderful way to introduce IMNF to the community and we look forward to bringing our specialized music therapy programs and research to Wartburg's campus," said Dr. Concetta M. Tomaino, Executive Director and Co-Founder of IMNF.

Proceeds from the 2017 Jazz in June gala helped Wartburg purchase an indoor Smart Car for its Rehabilitation Center and helped support Wartburg's internationally recognized, award-winning Creative Aging & Lifelong Learning initiative by hiring a Creative Arts Therapist who will provide classes that offer Wartburg residents stimulating arts-based programs such as dance therapy. The Smart Car, installed in 2018, allows patients the opportunity to comfortably re-adapt to transferring in and out of a motor vehicle, a necessity for achieving independence.



Four-time, Grammy-nominated jazz guitarist, Stanley Jordan, entertains Jazz in June guests.



2017 Jazz in June honors IMNF. Dr. Concetta M. Tomaino, IMNF Executive Director and Co-Founder and Dr. David J. Gentner, Wartburg President and CEO

Thank You to Wartburg's 2017 Jazz in June Sponsors

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Lutheran Church
(Bronx, NY)

United Lutheran Church WELCA
(Mount Vernon, NY)

Village Lutheran Church and
The Chapel School
(Bronxville, NY)

A planned gift to Wartburg creates a legacy and ensures the mission will provide for those cared for in this generation and the next. Gifts from members of the Passavant Society are critical to sustaining Wartburg's vital programs and services. In addition, members have played an integral part in building Wartburg's endowment, which is necessary for financial stability as well as for special projects that strengthen its mission.

Please contact Angela Ciminello, Vice President of Development and Marketing, at 914-513-5179 or aciminello@wartburg.org to discuss how rewarding it is to become a member of the Passavant Society.

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WARTBURG

Combined Statements of Financial Position

2017

ASSETS

Current Assets	
Cash and cash equivalents	\$ 120,887
Investments	4,314,050
Accounts Receivable-net	6,697,231
Other current assets	3,678,429
Total Current Assets	14,810,597
Fixed Assets – Net of Accumulated Depreciation	44,563,463
Other Assets	4,829,119
Total Assets	\$ 64,203,179

LIABILITIES & NET ASSETS

Current Liabilities	
Current Portion – Long-term debt	\$ 1,995,858
Accounts payable and accrued expenses	8,703,026
Resident funds and deposits	1,055,596
Other current liabilities	2,503,194
Total Current Liabilities	14,257,674
Other Liabilities	
Credit line / Long-term debt – net of current portion	15,971,502
Other liabilities	1,458,200
Total Other Liabilities	17,429,702
Total Liabilities	31,687,376
Net Assets	32,515,803
Total Liabilities and Net Assets	\$ 64,203,179

WARTBURG FOUNDATION INC.

Statements of Financial Position

2017

ASSETS

Current Assets	
Cash and cash equivalents	\$ 20,222
Investments	19,165,388
Notes Receivable	2,143,464
Benefit interest and life insurance policies	1,152,983
Other assets	93,147
Total Assets	\$ 22,575,204

LIABILITIES & NET ASSETS

Liabilities	
Accounts Payable & Accrued Expenses	\$ 175,340
Line of credit	4,510,693
Total Liabilities	4,686,033
Net Assets	
Unrestricted	15,544,223
Temporarily restricted	37,113
Permanently restricted	2,307,835
Total Net Assets	17,889,171
Total Liabilities and Net Assets	\$ 22,575,204

ECONOMIC IMPACT

Wartburg provided a significant economic impact to the region in 2017. The impact, measured in dollars, is as follows:



UNCOMPENSATED CARE

The Skilled Nursing Facility, Licensed Home Care, Long-Term Home Health Care and Adult Day Care programs accept all patients, regardless of their ability to pay or payer source. Many of the seniors we serve live at or below the poverty line and are eligible for Medicaid, which through its established rates, reimburses Wartburg for providing the care. However, in many cases this reimbursement is below the actual cost incurred. The cost of uncompensated care is as follows:

2017 Uncompensated		
Program	Total Cost	Per Unit
Skilled Nursing	\$(7,315,000)	\$(166.28)
Adult Day Care – Medical	\$(403,000)	\$(32.50)
Licensed Home Care	\$(466,000)	\$(3.96)
Total	\$(8,184,000)	

WARTBURG

David J. Gentner, Ed.D.
President & CEO

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